



Drobo
Firmware Release Notes
Release Date: July 22, 2014

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VERSION INFORMATION

Drobo Firmware: Version 3.1.1 [11.30.69022]

KEY HIGHLIGHTS

This is a new release of Drobo firmware for the Drobo 3rd Generation.

- Fixed: Cases where poor performance is observed on some Microsoft Windows 7 based host systems
- Fixed: A crash is observed when the Drobo is set as the destination using Microsoft's SyncToy
- Fixed: A "Unknown USB Device" pop-up message is displayed on some Microsoft Windows based host systems.

KNOWN ISSUES

General Issues

Symptom: Drobo is blinking a drive bay red soon after an SSD was inserted.

Condition: Unlike HDDs, there are many different types of SSDs available in the market, some of which are incompatible with Drobo.

Workaround: Ensure you are using an SSD that is on [Drobo's compatibility list](#).

Mac Specific

Symptom: Non-destructive repartitioning is not supported.

Condition: In Mac OS X 10.5 and later, Disk Utility allows you to repartition a volume without losing the data on it. Drobo volumes do not support this functionality and should not be repartitioned once data has been placed on them.

Workaround: Copy your data onto another drive and use Drobo Dashboard to reformat your Drobo device's volume to a smaller size.

BEST PRACTICES

In accordance with industry best practices, you should always backup your data before any firmware upgrade. For more information, please visit drobo.com/support.

Make sure that you keep all software up to date. This includes Drobo Dashboard, which as of this writing the latest release is 2.6.0.



RELATED TECHNICAL DOCUMENTATION

Current Drobo technical reference materials are available on the Drobo Support Website (drobo.com/support). This includes:

- *Knowledge Base*
- *Best Practices*
- *Product Documentation*
- *Drobo Help for Mac*
- *Drobo Help for PC*

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